

Privacy Policy

Last updated: October 14th, 2021

This Privacy Policy describes how Lenis farmacevtika d.o.o. (“Lenis” or “we”) collects and uses personal data, and the circumstances under which we may share personal data, all in relation to your use of, or access to, the Quiba platform and website (“Quiba”) and to Lenis’s interactions with users of Quiba.

By visiting or otherwise using Quiba, you consent to Quiba’s collection, use, and disclosure of your personal data, and other activities as described in this Privacy Policy. If you do not agree and consent, please discontinue the use of Quiba.

For the purposes of this Privacy Policy, personal data means information about an identifiable individual. The purposes and means of the processing of personal data, as described in this Privacy policy, are determined by Lenis.

Types of personal data we collect

As you use Quiba, we collect certain data about you and your use of Quiba, namely (a) information you provide us; and (b) information we collect from you automatically when you use Quiba.

(a) Information you provide

Lenis may collect information you provide directly to Lenis and/or its service providers (the “Service Providers”) when you use Quiba. This includes personal data you provide us when you register an account (“Account”) on Quiba, such as your email and data related to payment of the licence (e.g., name, surname, address) and/or, if you are a student and you provide us with proof of student status, personal data in such proof, data on your educational institution, student status, etc.

(b) Information collected automatically

Lenis, its Service Providers (list of providers is available upon request), and/or Quiba may automatically collect certain information about you when you access or use Quiba (“Meta Data”). Meta Data may include IP address, device identifier, browser type, operating system, information about your use of Quiba, and data regarding network connected hardware (e.g. computer or mobile device). The methods that may be used on Quiba to collect Meta Data include certain cookies which are necessary for Quiba to function. Such cookies allow the use of Quiba without interruption. Without the following cookies, Quiba would not work properly:

- .AspNetCore.Identity.Application: this cookie uniquely determines the AppUser's session. It is only present after logging in to the application.
- .AspNetCore.Antiforgery: this cookie is used to verify that requests are sent from a secure source. It prevents XSRF/CSRF attacks.

Purposes for which we collect your personal data

We collect personal data for purposes related to managing and developing Quiba, including but not limited to:

- providing you with Quiba;
- providing information about our programs and services;
- establishing, managing and terminating business relations with you;
- facilitating participation in surveys, research, promotions and other features;
- communicating and sending information of interest to you, including newsletters and alerts, customer service communications, information on changes to the website or policies, etc. (e.g., for sending emails);
- measuring website traffic;

- complying with applicable law or regulatory requirements;
- and any other reasonable purpose to which you consent.

Use of your personal data

Lenis may collect and use personal data in the circumstances described above. Personal data collected by Quiba is used only for the purpose identified at the time of its collection, as described in this Privacy Policy, or for other purposes which are disclosed to you and to which you consent.

We may also use your personal data to investigate security breaches or cooperate with government authorities pursuant to a legal matter.

Disclosure of personal data

In addition to the purposes set out above, we may disclose personal data for purposes such as managing and developing Quiba's operations, managing your Account, providing you with Quiba, communicating with you on topics related to your Account, Quiba and other matters related to Lenis and/or Quiba.

Personal data is disclosed to third parties for purposes set out above, including, but not limited to a third party service provider to perform functions on Lenis's behalf or any third party, where you have provided your consent for such disclosure or where disclosure is required or permitted by law. Certain third parties to whom we disclose your personal information: We use the SendGrid service (<https://sendgrid.com/>) to send emails (when using our online Contact form or for sending promotion codes).

Legal basis for processing of personal data

We process your personal data based on your consent or, where applicable, for the performance of a contract or if processing is necessary for the purposes of our legitimate interests (such as prevention of fraud, checking customer satisfaction, etc.).

By submitting your personal data to Quiba or obtaining our services, you consent to the collection and use of your personal data in the manner described in this Privacy Policy. To the extent that Lenis is required by applicable laws to obtain your explicit consent for the collection, use or disclosure of your personal data in accordance with this Privacy Policy, such consent will be requested at the appropriate time. You may change or withdraw your consent at any time, by contacting us via email at info@quibaguide.com or via post at LENIS farmacevtika d.o.o., Litostrojska 52, 1000 Ljubljana, Slovenia. In some circumstances, a change or withdrawal of consent may limit our ability to provide products or services to you or acquire products or services from you.

Protection of personal data

Lenis will endeavor to safeguard personal data using methods that are appropriate to the sensitivity of the information. Lenis protects personal data in accordance with internal Personal data protection rulebook

Storage of personal data

Lenis stores personal data in accordance with applicable laws, for the duration of your use of Quiba.

Your access to personal data

You have the right to request access to and rectification or erasure of personal data or restriction of processing concerning you or to object to processing as well as the right to data portability. You may express such a request by contacting us at info@quibaguide.com or via post at LENIS d.o.o., Litostrojska 52, 1000 Ljubljana, Slovenia

Any data that you provide to Quiba can also be accessed from your Account. If you remove data (like bookmarks, notes ect) from your profile, it will no longer appear to you or Lenis. Please note that removing your personal data from your Account may prevent you from using Quiba.

Lenis may not be able to provide you with access to your personal data in situations where such refusal is permitted or required by applicable law or regulatory requirements.

Filing of complaints

You have the right to lodge a complaint with the supervisory authority: Informacijski pooblaščenec, Dunajska cesta 22, 1000 Ljubljana, Slovenija, gp.ip(at)ip-rs.si.

Contact us

You can contact us via email at info@quibaguide.com or via post at LENIS d.o.o., Litostrojska 52, 1000 Ljubljana, Slovenia. You may also contact our data protection officer, Mrs. Vita Godec, at vita.godec@lenis.si.

Changes to this Privacy Policy

Lenis may amend this Privacy Policy from time to time. Use of information we collect now is subject to the Privacy Policy in effect at the time such information is used. If we make changes in the way we use personal data, we will notify you in a written form in advance via email (to the address that you provide). Users are bound by any changes to the Privacy Policy when he or she uses Quiba after such changes enter into force.